

REP 13

Lorraine Astill

Licensing Manager

Authorised Officer and on behalf

Of the Head of service

REF 23/02516/LAREVI

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Tel;

[REDACTED]

Dear Lorraine

We are deeply concerned about the noise situation arising from Its Mustard 116 Albert Road.

Our concerns are with the extra loud music from the bar / garden, and customers loud voices and swearing from the garden. Our neighbours have small children, and this language is unacceptable.

We have in the past had a noise issue with the wedgwood rooms, the wedgwood rooms manager has visited us in a professional and understanding manner, he then took action and fitted extra soundproof doors to eliminate the problem, however we find the manager from its mustard unapproachable and inconsiderate to our requests. We have walked the length of Albert Road on a Saturday night, and the only noise spilling out into the street from a pub / venue, is from its mustard.

Whatever the outcome we feel there will be repercussions, as the noise is only one issue from the owner of its mustard, threats have been made to our neighbours and landlord, whereupon the police have been called.

This has been happening for some months now, we feel if this continues our only option will be to move, after living here for about 18 years we find this situation unacceptable.

We sincerely hope the license is revoked after the hearing, and we can all try to resume to normal life.

Yours sincerely

[REDACTED]